

Northamptonshire Healthcare NHS Trust enlists Equiniti to transform its payroll services



Northamptonshire Healthcare NHS Trust enlists Equiniti to manage its weekly and monthly payrolls and implements Equiniti's electronic data capture and data analysis software.

Overview

Northamptonshire Healthcare NHS Trust, which provides community physical and mental health service to over 700,000 Northamptonshire residents, handed responsibility for its payroll and pension administration functions over to Equiniti in 2010. Consisting of combined weekly and monthly payrolls serving over 4,000 staff and with a legacy of two abortive outsourcing contracts, quality of service and the level of control placed on payroll activity were key issues for Northamptonshire Healthcare.

Making an informed decision

With a focus on operational credibility, members of Northamptonshire Healthcare's procurement team spent a day at Equiniti's HR and payroll division in Belfast, assessing the company's capabilities and processes as part of the tender process. Impressed with the organisation's procedures and carefully configured team layout, the Trust selected Equiniti as its new payroll provider. As part of the contract, Equiniti also took on a major data cleansing exercise on the Trust's pension records.

A smooth transition

In order to ensure that the numerous legacy issues were resolved, Equiniti's consultants undertook a highly detailed transition process with the Trust. Completion of this phase saw both the weekly and monthly payrolls go live in January 2010 and continue to run smoothly since this point.

Included in delivery implementation was Equiniti's ESR-compliant data analysis software, enabling the Trust to compare and analyse its payroll data.

The Trust also chose to take advantage of Equiniti's electronic period data capture software - inclusive as part of our managed payroll solution - eliminating the risk of error associated with manual, paper-based record-keeping.

Our consultants, who have extensive experience of working with NHS Trusts, provided vital support with the technical and business merge/de-merge process, ensuring a seamless and accurate transition.

Industry:

NHS

Solution:

Managed payroll and pension administration services

Key benefits:

- Accurate and consistent payroll service, with tight controls on service levels
- Historic pension data resolution
- Software enhancements, including payroll analysis and payroll data capture tools

About Equiniti

Equiniti is one of the UK's leading HR and Payroll companies.

A commitment to their customers and to extremely high levels of payroll accuracy make Equiniti the payroll provider of choice for building societies, universities, NHS trusts and large businesses. Equiniti produce over 1.5 million payslips each year for some of the best-known organisations in the country.

Contact us:

t 0843 636 8023

e enquiries@equinitipayroll.co.uk

www.equinitipayroll.co.uk

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